

Air Force Security Assistance Ce

***World-class professionals fostering global
partnerships***



U.S. AIR FORCE

**International Corporate
Conference**

**Customer Focused IT Workshop
Introduction**

**James Majors, AFSAC/IT
5 October 2004**

Integrity - Service - Excellence



Introduction



- Welcome to Customer Focused IT Workshop
- Action Items
- Open-Forum Format
 - Questions Welcome Anytime



Introduction Agenda



AFSAC

5 October 2004

<u>Time</u>	<u>Briefing or Event</u>	<u>Briefer</u>
1315 - 1320	Introduction	James Majors
1321 - 1336	Surviving the Transition to CEMIS	James Majors
1337 - 1350	AFSAC Online Overview	Karen Williams
1351 - 1420	Requisition Suite	Mike Swabb
1421 - 1445	Letter of Request (LOR)	Cass Abshear
1446 - 1515	Break	
1516 - 1545	SDR Automation	Anita Smith
1546 - 1610	Elimination of Printed Products	Steve Nelson
1611 - 1639	T.O. Automation	Don Shipley
1640 - 1645	Wrap-Up	James Majors



Customer Focused IT Workshop

Purpose



Purpose of the Customer Focused IT Workshop

- Enable our customers to be more effective and efficient
- Describe how the applications benefit the customers
- Discuss future initiatives that benefit customers
- Two-way dialog
- Identify opportunities for improvement



Action Item Follow -Through Action Item Summary



- 2003 Action Item Report
 - Total: 4
- Action Taken by AFSAC
 - Number Closed: 3
 - Number Open: 1 (Eglin Product Center – Action Plan Developed 8 Sep 04)
- Action Required This Workshop
 - Re-initiate show-of-hands survey



Action Item # _____



AFSAC

<u>Submitter Name</u>	<u>Description</u>	<u>Analysis</u>	<u>Analyst</u>
John D. Smithe Complete communicated Smithe 27 Jun 03	The capability described for PROS-III is a high priority item for G.B. How soon can you Yanks get this working?	The earliest completion date for PROS-III Is Dec 04.	Brenda J. Lightner and to Mr. on

Submitter Address

—
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of Active AFSAC Online Users



Logistics Centers

- OO-ALC, Hill AFB, Utah
15
- WR-ALC, Robins AFB, Georgia
6
- OC-ALC, Tinker AFB, Oklahoma
6
- Foreign Nationals
145

Product Centers

- ASC, W-P AFB, Ohio
5
- AAC, Eglin AFB, Florida
5
- ESC, Hanscom AFB, Massachusetts
2
- AFSAC, WPAFB, Ohio
81